

Meteoros Automation LLP: Terms of Use

General Terms

- Introduction:** This document serves as the Terms of Use for Meteoros Automation LLP, and by accessing and using the website and services provided by Meteoros Automation LLP, all users implicitly agree to be legally bound by these terms.
- Eligibility and Age Requirement:** Our services are designed and intended for use by individuals and legal entities who possess the capacity and legal standing to enter into binding contracts under the applicable laws of their jurisdiction. For users who are below 18 years of age, it is required that they obtain explicit permission from their parents or local guardians to participate in the programs offered by Meteoros Automation LLP.
- Service Description:** As a distinguished Microsoft Data & AI Solution Partner Company, HPE Partner and NASSCOM Institution, Meteoros Automation LLP prides itself in offering a range of training bookings that are accessible on a global scale, aimed at enhancing skills and knowledge in various technical domains.
- User Account:** In order to utilize specific features of our service, it is mandatory for users to create an account on our platform, during which they must provide information that is both accurate and current, to maintain the integrity of their account.
- Data Privacy and Privacy Policy:** Upholding the privacy and security of user data is of utmost importance at Meteoros Automation LLP, and all personal information collected is managed with the utmost care, in strict accordance with our detailed Privacy Policy, accessible at [ai42 Privacy Policy](#).
- Intellectual Property Rights:** The content present on the Meteoros Automation LLP website, encompassing but not limited to text, graphics, and user interfaces, is the exclusive property of Meteoros Automation LLP or its rightful licensors and is safeguarded under intellectual property laws.
- User Conduct:** It is expected that all users engaging with our services and website will conduct themselves in a manner that is both lawful and respectful, adhering to the ethical standards and norms of online behavior.
- Prohibited Activities:** It is strictly prohibited for users to engage in any form of activity that is deemed illegal, that infringes upon the rights of others, or that could be considered harmful to other individuals or to the website itself.
- Modification of Terms:** Meteoros Automation LLP reserves the unequivocal right to modify or amend these Terms of Use at any given time, and such modifications or amendments will become effective immediately upon their posting on the website.

10. **Governing Law:** The Terms of Use set forth herein shall be governed by and interpreted in accordance with the laws of the jurisdiction where Meteoros Automation LLP is registered, irrespective of any conflict of law provisions.

Payment Policy

11. **Currency:** All financial transactions conducted on the Meteoros Automation LLP website will be processed in United States Dollars (US\$), which is the specified currency for all transactions.
12. **Payment Methods:** A variety of payment methods are accepted by Meteoros Automation LLP, as detailed on our website, to facilitate ease of payment for our diverse range of services.
13. **Payment Security:** Meteoros Automation LLP is committed to ensuring the security and confidentiality of all financial transactions conducted on our platform, employing state-of-the-art security measures for this purpose.
14. **Invoicing:** Upon booking our services, customers will be issued an invoice that clearly outlines the details of the charges incurred, and it is expected that these invoices are paid in full by the specified due date to ensure continued access to our services.
15. **Late Payments:** In instances where payments are not received by the agreed-upon due date, Meteoros Automation LLP reserves the right to impose additional charges or to suspend the provision of services until payment is received.
16. **Taxes and Fees:** The pricing for our services does not include any applicable taxes or additional fees, which are the sole responsibility of the customer and must be paid in addition to the service fees.
17. **Price Changes:** Meteoros Automation LLP maintains the right to alter the pricing of its services at any time, however, any such changes will be communicated to our customers in advance.
18. **Discounts and Promotions:** Meteoros Automation LLP may, from time to time, offer various discounts and promotions, the specific terms and conditions of which will be made available at the time of the offer.

Cancellation Policy

19. **General Cancellation Terms:** This section meticulously outlines the terms and conditions under which a customer can cancel their booking, including the applicable refund process, all of which are subject to approval by Meteoros Automation LLP.
20. **30 Days Advance Cancellation:** Customers who choose to cancel their booking at least 30 days prior to the scheduled start date of the program are eligible to receive a full refund, with the exception of accommodation charges which will be deducted.

21. **15 Days Advance Cancellation:** Should a customer cancel their booking at least 15 days before the program's start date, they are entitled to receive a refund amounting to 25% of the program fee, after the deduction of accommodation charges.
22. **Less than 15 Days Cancellation:** In the event that a booking is cancelled less than 15 days prior to the start date, the customer will be eligible for a refund equivalent to 10% of the program fee, once accommodation charges have been deducted.
23. **No-Show Policy:** Customers who do not attend the program without prior cancellation will not be entitled to any form of refund.
24. **Extenuating Circumstances:** Meteoros Automation LLP may, at its sole discretion, decide to provide exceptions to the standard cancellation policy in cases involving emergencies or other unforeseen circumstances.
25. **Refund Processing:** Upon approval of a cancellation request, refunds will be processed within 30 days and may be issued in the same manner as the original payment or through a different method, as deemed appropriate by Meteoros Automation LLP.

Conduct and Discipline

26. **Conduct Expectations:** All users of Meteoros Automation LLP's services are expected to uphold high standards of conduct, which includes adhering to all applicable laws and demonstrating respect and courtesy towards others.
27. **Consequences of Misconduct:** In cases where a user is found to have engaged in cheating, plagiarism, breaking the law, showing indiscipline, committing a misdemeanor, misbehaving, or engaging in harassment, Meteoros Automation LLP reserves the right to take appropriate disciplinary action, which includes the non-issuance of any refund.

Liability and Disclaimers

28. **Limitation of Liability:** The liability of Meteoros Automation LLP in connection with the services provided is limited to the maximum extent that is permitted by law, and under no circumstance shall Meteoros Automation LLP be liable for any indirect, incidental, or consequential damages.
29. **Disclaimer of Warranties:** While Meteoros Automation LLP endeavors to provide services of the highest quality, we do not make any guarantees or warranties regarding specific outcomes that may be achieved as a result of our training programs.
30. **Indemnification:** Users of Meteoros Automation LLP's services agree to indemnify, defend, and hold harmless Meteoros Automation LLP from any and all claims, liabilities, damages, and expenses that may arise from their use of our services.

31. **Force Majeure**: Meteoros Automation LLP shall not be held liable for any failure to perform its obligations where such failure is as a result of Acts of God (including fire, flood, earthquake, storm, hurricane, or other natural disasters), war, invasion, act of foreign enemies, hostilities (regardless of whether war is declared), civil war, rebellion, revolution, insurrection, military or usurped power, or confiscation, terrorist activities, nationalization, government sanction, blockage, embargo, labor dispute, strike, lockout, or interruption or failure of electricity or telephone service.

Termination and Suspension

32. **Account Termination**: Meteoros Automation LLP retains the right to terminate a user's account in instances where there is a breach of these terms or any misuse of the service, and such termination will be at the sole discretion of Meteoros Automation LLP.
33. **Suspension of Services**: We reserve the right to suspend a user's access to our services in cases where there is non-compliance with these terms or for reasons related to the security and integrity of our services.
34. **Consequences of Termination/Suspension**: In the event of termination or suspension, the user's right to access and use our services will be immediately revoked, and Meteoros Automation LLP may proceed to delete the user's account and all associated data.